

Pronotaire installation requirements

Configuration and required material

For optimal use of the software, the following items are required:

Configuration and material	Minimum requirements
Processor	Intel Pentium I3 or AMD equivalent
RAM	256 MB
Screen resolution	800 x 600 1024 x 768 or higher (recommended)
Windows account	An Administrator group user account is recommended.
Entrust	Version 9 or more recent

Operating systems

The following table presents the various operating systems with which the software is currently compatible or not compatible.

Operating system Workstation	Compatible
Windows XP (SP3)	No
Windows Vista (32 and 64 bits)	No
Windows 7 (32 and 64 bits)	No
Windows 8 (32 and 64 bits)	No
Windows 10 (32 and 64 bits)	Yes
Windows 11 (64 bits)	Yes
Mac*	No
Operating system Server network	Compatible
Windows Server 2003 / Windows Server 2003 R2	No
Windows Server 2008 (32 and 64 bits)	No
Windows Server 2012 (32 and 64 bits)	Yes
Windows Server 2016 (32 and 64 bits)	Yes
Windows Server 2019 (32 and 64 bits)	Yes
Windows Server 2022 (32 and 64 bits)	Yes
Linux (data server only)	No
NAS server	No
Citrix	No

*This software can be installed on a MAC computer by configuring a Windows emulator or by using an online environment.

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Microsoft Office

The following tables present the various versions of Microsoft Office Word and Outlook with which the software is currently compatible or not compatible.

Microsoft Office – Word

Word	Compatible (32 bits)	Compatible (64 bits)
2003	No	No
2007	No	No
2010	No	No
2013	Yes	No
2016	Yes	No
2019	Yes	No
365 Local installation	Yes	No
2021	No	No

Word	Compatible
365 Web installation	No

Microsoft Office – Outlook (Email management)

Outlook	Compatible (32 bits)	Compatible (64 bits)
2003	No	No
2007	No	No
2010	No	No
2013	Yes	No
2016	Yes	No
2019	Yes	No
365 Local installation	Yes	No
2021	No	No

Outlook	Compatible
365 Web installation	In SMTP mode*

*See [SMTP message services](#) section

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SMTP message services (other than Microsoft Outlook)

The following table presents a few outgoing mail servers with which the software is currently compatible for the management of emails in SMTP mode.

Message service
Apple
Bell
Cogeco
Globetrotter
Gmail
Hotmail
Notarius
Outlook
Outlook 365 (Web version)
Vidéotron
Vortex
Yahoo

Adobe Reader

The following table presents the various versions of Adobe Reader with which the software is currently compatible.

Adobe Reader
9
10
11
DC